

From FastEST, Inc.

I'll be conducting a training session in Baltimore on October 1st and 2nd at the Mt. Washington Conference Center. These training sessions allow us to cover in greater detail the functions of many features of FastPIPE and FastDUCT. They can enhance the benefits of using our software, so that we can provide more value to your company.

We have had several of these training sessions in the past and most users have indicated that they were beneficial, whether they were new users of our software or somewhat familiar with it. Spending just one day on each program allows you to learn about the features of the program and learn how FastPIPE and FastDUCT can help you in various situations.

Many customers have indicated that they received an added benefit of hearing tips and features and improvements to existing features have resulted from these training sessions. suggestions from other users of our software. We certainly have benefitted from hearing ideas and suggestions from our customers. Many of the ideas for new

If you currently do not have access to the portal, send an e-mail to mark.oxler@fastest-inc.com and we will add you to the list. Call us if you have any questions or comments.

Thank you,



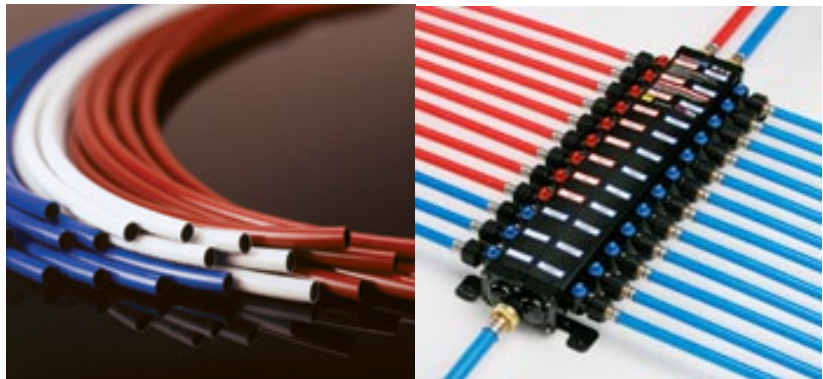
Mark Oxler, President

FastEST, Inc.

Viega PEX is Newest Addition to FastPIPE Catalog

The newest product line added to FastPIPE's catalog is Viega's PEX pipe and Pureflow fittings. After running the enclosed Data Update, you will have the capability to take off any of the eleven types of Viega PEX piping (from standard to Ultra to Barrier tubing). You will also have the option to take off any of three fitting types: PEX Press, PEX Crimp, and PolyAlloy PEX Crimp. There have been several specialty items added to the catalog as well, including manifolds, Ox Box outlet boxes, and plumbing stops. (The Viega ProRadiant family, used for under-floor and in-wall radiant heating applications, is the only group of Viega specialties that has not yet been added – these items will be included in our next update.)

As always, the Data Update also includes the latest revised pricing for already existing items in our catalog. As is usually the case, this Viega PEX addition is the result of customer input. Several of you had suggested that we add this frequently-used product line to our catalog. We invite you to continue offering us your input and suggestions, so that we can keep our product catalog as up-to-date and comprehensive as possible.



Viega PEX pipe and fittings are now available in our catalog.

FastEST Featured in MCAA's *Smart Solutions*

The upcoming Summer 2009 edition of MCAA's *Smart Solutions* magazine includes an article offering tips for better estimating by utilizing FastPIPE and FastDUCT and their many different features. *Smart Solutions* is a semi-annual publication produced by the Mechanical Contractors Association of America that showcases new technologies and promotes cost-saving and productivity-enhancing applications.

If you aren't an MCAA member who receives this magazine in the mail, that isn't a problem. You can check out the latest edition online at <http://www.mcaa.org/news/smartsolutions/>. (As of this writing, the Summer 2009 issue had not yet been released.) (more on back)



Training Session Set for October 1 and 2 in Baltimore

This October, FastEST will be holding a customer training session for both FastDUCT (October 1) and FastPIPE (October 2) at the Mount Washington Conference Center in Baltimore, Maryland on October 1st and 2nd. There will be a full day of FastDUCT training and a full day of FastPIPE training offered. The cost for one session of training, either FastPIPE or FastDUCT, is \$295. To attend both the cost is only \$395. See the attached flyer for details.

If interested in attending this training seminar or have any questions, please contact us at 800-828-7108 or send an e-mail to Mark at mark.oxler@fastest-inc.com. Included is a registration form that you can fax to us to enroll you and/or any of your employees in our upcoming training session. We hope to see you there! (The deadline for sign-up is Friday, September 18, 2009.)



Come see us at these upcoming trade shows!

SMACNA 2009 Annual Convention – Palm Desert, CA – Tuesday, October 13, 2009, 7 AM to noon

PHCC CONNECT 2009 – New Orleans, LA – Thursday, October 22, 2009, 9 AM to 1 PM

New Customers

A. A. Huber & Sons, Inc.
Indianapolis, IN

A Plus Rooter
Lake Worth, FL

Actual Mechanical
Sherwood Park, AB

Aireone Services, Inc.
Texarkana, TX

Heartland Plumbing
Jefferson City, MO

Interpipe Contracting, Inc.
Santee, CA

Jacksonville Heating Contractors
Jacksonville, NC

Judice Services, Inc.
Broussard, LA

Lewis Mechanical Services
Union, MO

Mayday Mechanical, Inc.
Long Island City, NY

Newman Plumbing & Heating Corp.
Mt. Vernon, NY

Pro Plumbing, Inc.
Burlington, IA

Pueblo Mechanical
Tucson, AZ

United Contractors, Inc.
Marquette, MI